

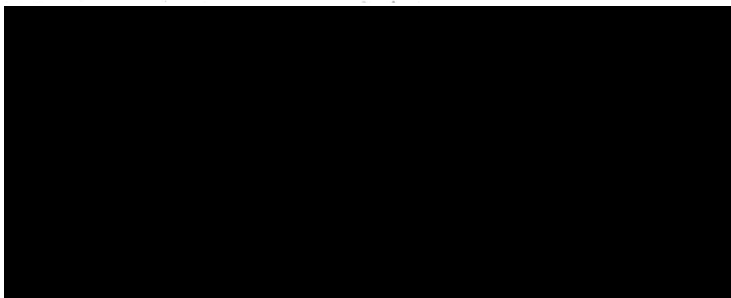
APPENDIX C.2

Redacted

Exeter City Council – Licensing Act 2003

REPRESENTATION FORM

This representation is made about the premises to be licensed as detailed below:

Your full name	
The name of the organisation / body you represent (if appropriate)	
Postal address	
Email address	
Contact telephone number	

Name of the premises you are making a representation about	Quayside Distillery.
Address of the premises you are making a representation about	Exeter Quay

Your representation must relate to one of the four Licensing Objectives

Licensing Objective	Yes Or No	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	Due to the proximity of private living accommodation just 30ft from bar alcohol being served to youngsters
Public safety	Yes	Due to moving platform in water being unsafe No lighting no security.
To prevent public nuisance	Yes	The noise levels are unacceptable for a private living accommodation with single glazed windows being so close and the use of our public walkway under window for smokers - DRINKERS
To protect children from harm	Yes	Children are being left unsupervised on moving platform its becoming a magnet for young children with no safety or stability young teens are also being

If you are making a representation against a new application or full variation, please suggest any conditions that could be added to the licence to remedy your representation (or other suggestions you would like the Licensing Sub Committee to take into account).

served alcohol in his establishment. I also know Drugs are being taken on the stairwells.
 Independant security to be used at all events with live video. ~~ON SECURITY~~
 more lighting stop using the disabled wooden access as his private dance floor. People should be kept to his grounds. like any other pub garden

Signed: 

Please see notes on reverse

please see attached -



Points for representation

I am not saying people cannot enjoy themselves on the Quay or even at the Quay Distillery, however I believe that this should be done in a more controlled safer environment.

George does not conduct himself very business-like, he knows I am making this complaint and goads me to argue with him, he has made defamation claims against me and quite often uses gestures to annoy me. And events

The unsafe platform consists of 2 x 11meter concrete & steel platforms, connected with just rope to the disabled wooden platform, there are no buoyancy aids at the side of the platform to stop the constant banging and smashing against the wooden disabled platform.

This platform is being used for drinking, dancing and events, although he claims it is safe for his customers, he has had the police on the same day to remove children from using it, stating it is not safe.

The noise is extreme for a residential area, just the general noise voice noise is too much, let alone the music when it is playing. I have already had the Environmental Health out as to do noise recordings as have 2 of my neighbours. The music played through an amp and is too loud for a small establishment even when the doors are shut, but 9 times out of 10 they are open.

Please find enclosed, photos, videos and text messages sent between my neighbour and George, regarding this matter.

The area I live in on the Quay is called the basin but there is a distinct difference to hearing the normal every day noise of the basin as opposed to the noise of a public house and private dwellings being so close in proximity.

In our homes we have glass facing onto the basin, he has 57 panes of single glazing, I believe that more lighting and private security is a necessity and very much essential for this part of the Quay and the peace and quiet of the community.

Please make sure that the video evidence is used when making your decision in this case.

Public Safety

No lighting and that is a concern when there are people out on a moving platform dinking alcohol and even soft drinks due to the different levels this also applies to the current disabled wooden access already in situ.

All the other platforms are securely connected to concrete on the side of the canal, the one outside quay distillery is only connected by ropes, r=to another wooden platform which is supposed to be used as access for the disabled to get along the canal. The temporary platform that has been installed smashed against the bottom on the wooden platform every time it moves and gets worse when people step on to it.

Who is going to be monitoring this platform when there is no one about, no event on it and when hired out, will there be security?



Photo No.2

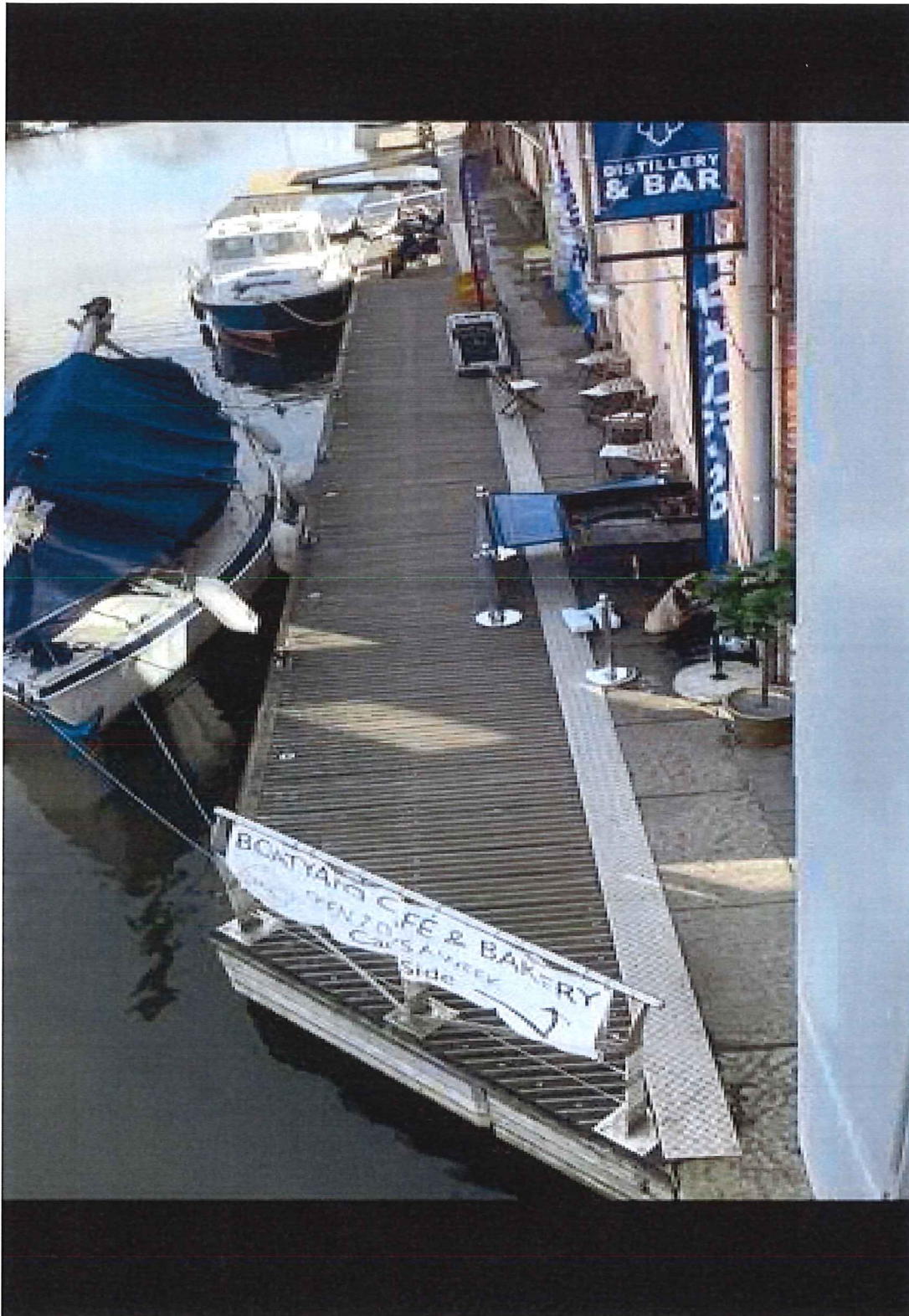


Photo no.3

11:58

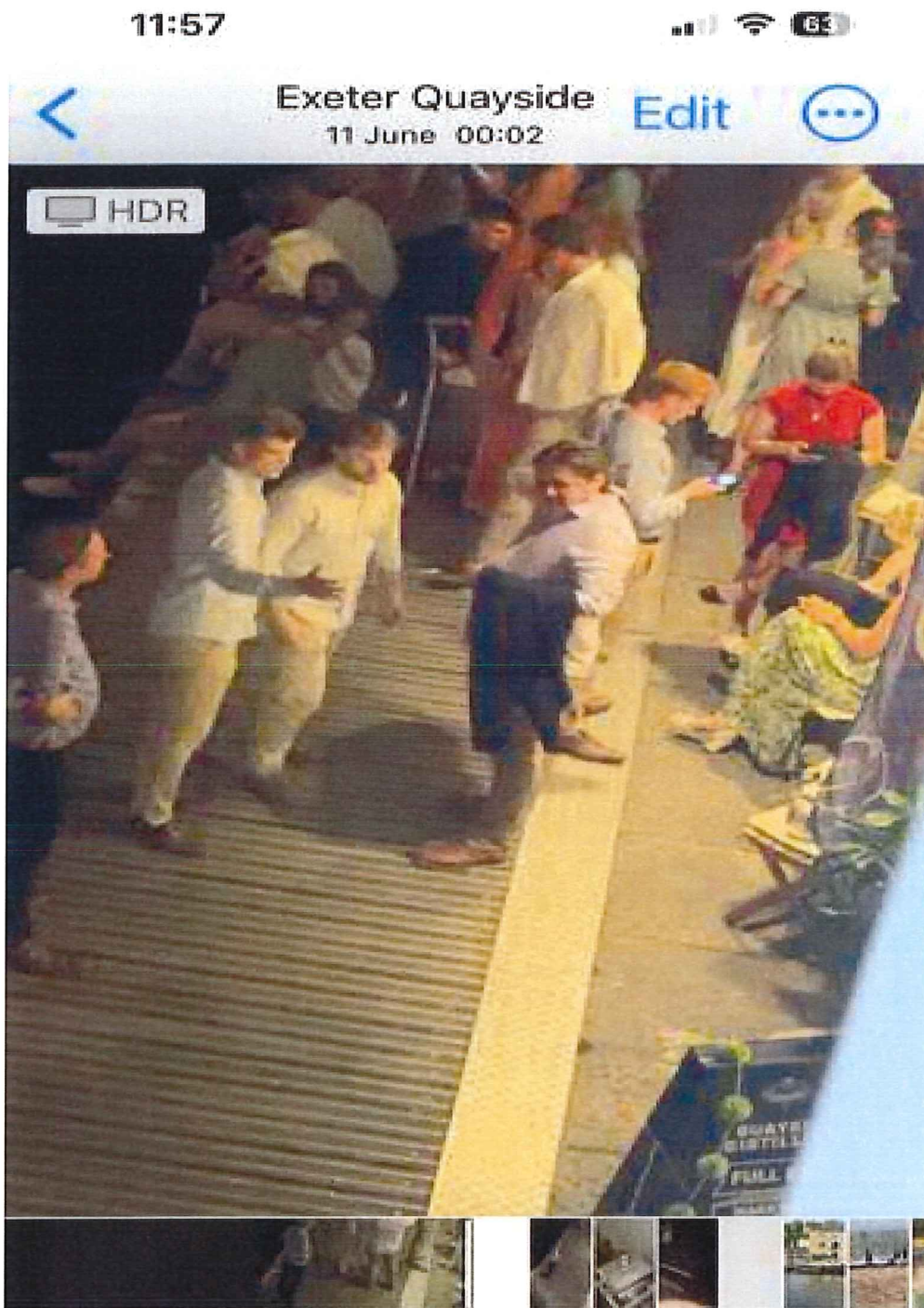


Exeter Quayside
10 June 23:25

Edit



Photo No.4



10:11

5G



much put up with it!? [REDACTED] is a GOOD MAN and I will stand by that I spoke to him Sunday morning about that night and he told me everything.. just ask your punters to stay away from his balcony and the lane even if it's raining it's tough we don't want this under our windows or balconies it's not hard!

I have absolutely no problem with social housing whatsoever. What I do have a problem with is that is is a clever man playing a victim to get what he wants. One moment he is sweet and the next moment he is going to stab someone in the throat. It is unstable behaviour.

Indeed I do keep customers away from his balcony but if he starts dislodge with them I cannot stop them from replying. They are members of the public like anyone else. I am now not 'allowed' to sit in the sun where the railings are because he doesn't want anyone there.

He corner door is locked during



iMessage



10:11

5G



was having a great night with her drink and cocaine" unless [REDACTED] suddenly has a female voice then I can assure you it's from your establishment.. but to be honest I am not getting in to this mud slinging match that you seem to playing your terrorising the man and I fully trust he hasn't threatened to stab you! 🙄 we will mention this to the necessary people. I watched you outside 'sat in the sun' one evening and you were taunting [REDACTED] and I was watching with my own eyes and ears. There's plenty of places you can sit in the sun without being below his balcony.

Delivered

I don't wish to insult people, very much a live and let live person. But if you ever want to see the proof of what I'm talking about I'll happily show you. And if you don't believe me the police have viewed it and have logged it as a crime - can't get more factual than that no matter what opinions may be floating around



iMessage



10:11

5G



There are two sides to everything and whilst you may have known him a long time, I'm afraid then you haven't seen the side that I and everyone else sees. The language is absolutely disgusting and the threatening behaviour will not be tolerated by myself, the police or the public/customers. At 8pm on Saturday he got a hose out and was throwing water at people on a family 30th birthday.

Happy to discuss at any time.

Oh I have been there and watched.. there's nothing you can say that will make me think any different of [REDACTED], and no the drugs are from YOUR establishment one girl was out there shouting about how "she was having a great night with her drink and cocaine" unless [REDACTED] suddenly has a female voice then I can assure you it's from your establishment.. but to be honest I am not getting in to this mud slinging match that you seem to playing your terrorising the man



iMessage



10:11

4G



numerous conversations whilst I've been sat in my bed trying to watch my tv over the noise and it seems you have many people using drugs in your establishment too. I have a 15 yr old child here and I don't want him listening to any of this kind of behaviour! As for your comment on do I know that [REDACTED] [REDACTED] is in social accommodation yes I do because I am too!! I think that is a disgraceful comment to make I pay my taxes and work very hard are you saying I am not entitled too! "Us social housing people" are also human beings we have hearts and are good people we just don't want the agro you have brought with your establishment it's morally wrong. As I said in my last message how would you feel if this was going on around your house?? How would you feel? Then how would you feel when you can't get away from it then the person controlling it tells you he isn't going to stop so pretty much put up with it!? [REDACTED] is a GOOD MAN and I will stand by



iMessage



10:11

4G



Today 08:02

I have to be honest I have lived with [REDACTED] as my neighbour for roughly 8/9 years here and he has been the sweetest person! My son who is now 15 nearly 16 learned how to canoe with [REDACTED] he has also sat with him and been a great support when he needed a male role model.. he lives here with good intention he just wants to live a quiet life! So do I... you NEED to respect that these are our homes we live here 24/7 day and night I have been here since it was built was the first one to move in and you are the first person to be in that building and cause so much trouble! We don't want the music the smoking outside our bedroom windows and drunk people leaving your premises at gone 12/1 at night shouting and screaming because they are drunk.. I have listened to numerous conversations whilst I've been sat in my bed trying to watch my tv over the noise and it seems you have many people using drugs in your



iMessage



10:11

4G



Hi [REDACTED] apologies, I have been away. Before you start treating [REDACTED] as a victim you need to hear my side of things. He has threatened to stab me in the throat and is hosing down my customers with water now shouting at them and swearing. I don't know if you know or not but that is social housing he is in - one of the best flats on the quay and he is trying to dictate what is happening. I am a professional and I do my best to calm customers and the public but he simply cannot act in the manner that he is. He is accusing me of all sorts which is categorically not true. Long story is that he has mental health problems, but I have bills to pay and I am not doing anything wrong. It may not be the closed business he wishes but yours and my taxes are funding this nonsense and it has to stop. Hoping you are well but please come by this weekend as it would be a pleasure to meet with you



iMessage



10:11

4G



Sunday 12:42

Can you please stop terrorising [REDACTED]?! Just stay away from his flat... we have to live here these are our homes and ever since you have started the party's it's been nothing but a nightmare for us! I'm sure you would appreciate people smoking drinking taking drugs and loud music outside your house?? It's not fair so please I'm asking can this all stop either control the people you have in your establishment or don't have party's

Yesterday 22:25

Hi [REDACTED], apologies, I have been away. Before you start treating [REDACTED] as a victim you need to hear my side of things. He has threatened to stab me in the throat and is hosing down my customers with water now shouting at them and swearing. I don't know if you know or not but that is social housing he is in - one of the best flats on the quav and he is trvina to dictate



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